



Shipping Rates & Times FOR U.S., CANADA & PUERTO RICO



UNITED STATES

[Includes Continental United States, Alaska, Guam, Military Codes (AA, AE, AP, AS) and Virgin Islands]

	Shipping	Total Order Amount (pre-tax)	Shipping Cost
Wholesale	Ground	Less than \$50	\$8.95
		More than \$50	\$10.95 or 7% of order total, whichever is greater.
	Next Day*	Less than \$50	\$8.95 + \$22 = \$30.95
		More than \$50	\$10.95 or 7% + \$22 = about \$32.95
	2nd Day*	Less than \$50	\$8.95 + \$17 = \$25.95
More than \$50		\$10.95 or 7% + \$17 = about \$28	
3rd Day*	Less than \$50	\$8.95 + \$14 = \$22.95	
	More than \$50	\$10.95 or 7% + \$14 = about \$25	
Will Call** Pick Up (Chandler, AZ)	N/A	\$5 (flat rate)	
Retail	Ground	Less than \$50	\$8.95
		More than \$50	\$10.95 or 5% of order total, whichever is greater.
	Next Day*	Less than \$50	\$8.95 + \$22 = \$30.95
		More than \$50	\$10.95 or 5% + \$22 = about \$32.95
	2nd Day*	Less than \$50	\$8.95 + \$17 = \$25.95
More than \$50		\$10.95 or 5% + \$17 = about \$28	
3rd Day*	Less than \$50	\$8.95 + \$14 = \$22.95	
	More than \$50	\$10.95 or 5% + \$14 = about \$25	
Will Call** Pick Up (Chandler, AZ)	N/A	\$5 (flat rate)	

When Will My Order Ship?

Order Placed	Estimated Day Package Ships or Available in Will Call
Monday–Thursday	Next Business Day
Friday–Sunday	Monday or Next Business Day

*Expedited shipping not available for Guam, Military Codes (AA, AE, AP, AS) and Virgin Islands.

**Note: Will Call orders that are not picked up within a week will be shipped via Ground at purchaser's expense.

All fees are subject to change. Shipping costs do not include extra surcharge fees and any special shipping fees associated with coated IsaLean® Bars and IsaDelight™ orders.



CANADA



	Shipping	Total Order Amount (pre-tax)	Shipping Cost
Wholesale	Canada Ground	Less than \$50 More than \$50	\$8.95 \$10.95 or 7% of order total, whichever is greater.
	Canada Expedited (Purolator)	Less than \$50 More than \$50	\$8.95 + \$22 = \$30.95 \$10.95 or 7% + \$22 = about \$32.95
Retail	Canada Ground	Less than \$50 More than \$50	\$8.95 \$10.95 or 5% of order total, whichever is greater.
	Canada Expedited (Purolator)	Less than \$50 More than \$50	\$8.95 + \$22 = \$30.95 \$10.95 or 5% + \$22 = about \$32.95

When Will My Order Ship?

Order Placed	Estimated Day Package Ships
Monday–Thursday	Next Business Day
Friday–Sunday	Monday or Next Business Day

PUERTO RICO



	Shipping	Total Order Amount (pre-tax)	Shipping Cost
Wholesale	USPS	Less than \$50 More than \$50	\$11.95 \$13.95 or 8% of order total, whichever is greater.
	Will Call** Pick Up	N/A	\$5 (flat rate)
Retail	USPS	Less than \$50 More than \$50	\$11.95 \$13.95 or 6% of order total, whichever is greater.
	Will Call** Pick Up	N/A	\$5 (flat rate)

When Will My Order Arrive?

Order Placed via USPS	Estimated Day Package Arrives/Available
Monday–Sunday	2–3 business days after order is placed
Will Call**	Same or Next Business Day

**Note: Will Call orders that are not picked up within a week will be shipped via Ground at purchaser's expense.

All fees are subject to change. Shipping costs do not include extra surcharge fees and any special shipping fees associated with coated IsaLean® Bars and IsaDelight™ orders.



Shipping Option	United States (excludes Alaska & Hawaii)	United States (Alaska & Hawaii Only)	Canada
Next Day *	Next Business Day	Next Business Day	Next Business Day
2nd Day *	2 Business Days	2 Business Days	2 Business Days ³
3rd Day *	3 Business Days ¹	3 Business Days	Not Available
Ground **	3-5 Business Days	10 Business Days ²	10 Business Days

* Next, 2nd and 3rd Day orders placed by Noon (EST) Monday - Friday will be shipped the same day. (Orders placed on Saturday or Sunday will be shipped on Monday.)

** Ground Shipments are guaranteed by UPS for 10 business day delivery. Orders placed by Midnight (EST) will be shipped the next business day. (Orders placed on Saturday or Sunday will be shipped on Monday.)

EXAMPLES

1 Order is placed on a Monday at 4:00pm EST for 3rd Day Delivery. Since the order was placed after Noon EST, the order is packed and shipped on Tuesday. Associate should receive package on Friday.

2 Order is placed on a Monday at 4:00pm EST for Ground Delivery. Since the order was placed after Noon EST, the order is packed and shipped on Tuesday. Shipments are shipped Air Freight to Oahu and Anchorage within 2-4 days. Associate should receive package within 10 business days of placing order.

3 Order is placed on a Monday at 11:00am EST for 2nd Day Delivery. Since the order was placed before Noon EST, the order is packed and shipped the same day. Associate should receive package on Wednesday.